

Care Team Directory	
Oncologists/Hematologists	Dr. Carl Gray and Dr. Joshua Ramsay
Advanced Nurse Practitioners	Jan Davis, ACNP; Lynn Larsen, NP-C; Kylie Money, PA-C, Kelly Mikesell, PA-C
Registered Oncology Nurses	They administer chemotherapy, assist in education, help manage side effects, and answer questions.
Receptionists & Schedulers	They greet you and help schedule your appointments.
Billing Office	For billing and insurance, call 801-689-3900 or Ogden Clinic's main billing line, 801-475-3500 .
Patient Medication Financial Assistance Specialist	Available for questions. Call 801-476-1777 and select your provider's medical assistant from the phone menu.

Directory for Medical Needs and Questions	
Medication Refills	Call our main line at 801-467-1777 and select your provider's name from the phone menu.
	Have RX prescription ready Allow 48-72 hours for refills
Questions & Concerns	Call our office at 801-476-1777 and select your provider's medical assistant from the phone menu.
Questions after-hours & urgent needs	In case of emergency, please use the main phone line at 801-476-1777. We use an on-call provider during non-business hours. If no one answers, leave a message which will be automatically sent to our team and returned ASAP.
Patient Portal (lab results, notes, etc)	You'll soon receive an email to register for our eCW Patient Portal.
Appointments Going Forward	Check in at the receptionists' desk at least five minutes before. They will give you further instructions.
	If blood needs to be drawn, a lab tech phlebotomist from our lab may draw it or if you have a port it may be an RN. If you just need a CBC or PT/INR, the MA will draw it.
Our Website	utahhemonc.com or ogdenclinic.com (select Cancer Center from Specialties menu)

When to Contact Your Doctor or Healthcare Provider



Seek emergency help IMMEDIATELY if you experience these symptoms

- Shortness of breath, wheezing, difficulty breathing, closing up of the throat, swelling of facial features, hives (possible allergic reaction).
- Chest pain or pressure
- Development of confusion, hallucinations or seizure
- Fever of 100.5° F (38° C) or higher, chills (possible signs of infection).
- Urinary retention or inability to urinate
- Significant bleeding from nose, mouth, vagina, rectum that does not stop within 15 minutes.
- Symptoms associated with a possible blood clot, such as chest pain or pressure, pain in your arms, back, neck or jaw, numbness or weakness on one side of your body, trouble talking, sudden or severe headache, sudden vision changes



Contact your provider within 24 hours if you experience any of these symptoms

These symptoms are less severe but still require medical attention. Contact your provider within 24 hours if you experience any of these symptoms

- Nausea that interferes with ability to eat and is unrelieved with prescribed medication
- Vomiting more than 4-5 times in 24 hours
- Diarrhea more than 3-4 liquid bowel movements in a 24-hour period
- Constipation: Call if more than 3 days without a bowel movement (unless this is normal for you)
- Unable to eat or drink for 24 hours or have signs of dehydration: tiredness, thirst, dry mouth, dark and decreased amount of urine, or dizziness (particularly with standing)
- Extreme fatigue: Inability to carry on self-care activities or get out of bed
- Unusual bleeding or bruising
- Black or tarry stools, or blood in your stools

- Blood in the urine, pain or burning with urination
- Lip or mouth sores: Painful redness, swelling or ulcers, white patches or film in mouth
- Swelling, redness and/or pain in one limb (arm or leg)
- Yellowing of the skin or eyes.
- Cough, shortness of breath.
- Muscle cramps or twitching
- Swelling of the feet or ankles
- Changes in hearing, ear or sinus pain
- Dizziness, confusion, or visual changes
- Skin rashes
- Eve irritation
- Tingling or burning, redness, swelling of the palms of the hands or soles of feet
- Signs of infection including sweats, cough, flu-like symptoms, shortness of breath, blood in your phlegm, anal itching or pain, sores on your body, warm or painful areas on your body
- More sputum or change in color of sputum
- Redness or pain at the infusion or injection site